

# CALLAN SARFERT

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## EDUCATION

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### THE PENNSYLVANIA STATE UNIVERSITY · University Park · PA

Major (s): Public Relations, B.A. | Labor and Human Resources, B.S.  
Human Resources and Employment Relations, M.S.  
Anticipated Graduation: Undergraduate, May 2024 | Graduate, May 2025  
GPA: 3.63  
Dean's List: All semesters

## WORK EXPERIENCE

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### IBM · Armonk, NY Senior Human Resources Intern · June 2023 – August 2023

Contributed to the Travel and Expense functional team to aid in the turnover process of IBM's contract with American Express to Citi Bank for its corporate card usage. Was also tasked with a sprint team to reinvent IBM's 10-year-old learning structure for its employees to accurately reflect the continuous learning culture of IBM while tying learning directly to job skills relevancy and internal career mobility.

### SCHOOL OF LABOR AND EMPLOYMENT RELATIONS · University Park, PA Work Study · October 2022 – Current

Assists staff in the office and professors at the University with projects and tasks.

### JERSEY MIKE'S SUBS · Mechanicsburg, PA Team Member · May 2018 – Current

Crafts subs with a high focus on providing outstanding customer service in a fast-paced environment. Successfully executes all food handling & COVID-19 safety protocols. Enjoys strong camaraderie with managerial staff & co-workers. Continues to work at the store over college breaks.

### THE PENNSYLVANIA STATE UNIVERSITY · State College, PA Tour Evaluator · August 2021 – May 2022

Evaluated campus tour guides from all three tour organizations (Lion Scouts, Lion Ambassadors, and SMART) to ensure the quality and accuracy of information provided to prospective students. Assisted the Undergraduate Admissions Office at events by accompanying students & families to proper locations while engaging them & making them feel welcomed by the university.

## CAMPUS LEADERSHIP & INVOLVEMENT

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### Society for Human Resource Management

2022 Member

### Lion Scouts

2020 – 2023 Tour Guide

### Penn State IFC/Panhellenic Dance Marathon (THON™)

2023 – Present Captain Meals Captain | Hospitality  
2022 – 2023 Greek Organization Liaison Captain | Communications 2021  
– 2022 THON History Captain | Special Events  
2020 – 2021 Alumni Campaigns Captain | Donor & Alumni Relations Alumni Engagement

### Kesem Central Pennsylvania

2023 – Present Outreach Coordinator | Coordinator Board  
2022 – 2023 Alumni, Marketing, & Public Relations Coordinator | Coordinator Board 2022 –  
2023 Counselor | Camp Kesem  
2021 Member | General Body

### Penn State Homecoming

2021 Involvement Committee Captain | University Relations  
2020 Member | First Year Involvement Committee

### Alpha Xi Delta

2022 – Present Member