

Elizabeth Esteves

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EDUCATION

Unionville High School

GPA 3.6

Kennett Square, PA

August 2015-June 2019

The Pennsylvania State University

Bachelor of Science, Psychology

GPA 3.78

State College, PA

August 2019-May 2023

WORK EXPERIENCE

McAlister's Deli

Team Member

State College, PA

August 2021-December 2021

- Worked cooperatively with other team members
- Assembled orders in a fast-paced environment

Smokey's BBQ

Cashier/Server

Surf City, NJ

May 2021-August 2021

- Coordinated and assembled large catering orders for events
- Provided customers information on products and services available
- Managed customer complaints and represented the business positively

Erickson Living

Waitstaff Trainer

Glen Mills, PA

2017-2019

- Trained over 30 new employees in all restaurant positions
- Lead meetings with the staff before every shift
- Supervised restaurant in managers' absence
- Was in frequent communication with HR and restaurant management to discuss new hires' progress
- Oversaw staff productivity

CAMPUS & COMMUNITY INVOLVEMENT

Teaching Assistant: Psychology 100

Spring 2020-Fall 2020

- Created exam questions
- Ran review sessions
- Helped adapt the course to become virtual

Member of Blue and White Society

2019-2020

Founder and President: Health and Wellness Club

2018-2019

- Lead meetings and events
- Recruited new members at activity fairs, on social media, and with flyers around campus

Mentor with Students Helping Other Classmates Club

2016-2017

- Helped acclimate incoming students

SKILLS

Communication

Time Management

Dependability

Critical Thinking

Training and Development

Leadership

HONORS AND AWARDS

National Honor Society

2017-2019

Dean's List at The Pennsylvania State University

5 semesters

Maris Grove Scholar's Fund

2019-present