

Alexandra Luongo

Melville, NY

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516-381-1625

EDUCATION

The Pennsylvania State University, University Park, PA

GPA: 3.55

Integrated Five-Year Master of Science in Human Resources Employment Relations

Expected May 2022

Bachelor of Science in Labor Employment Relations

May 2021

HR EXPERIENCE

Employee Experience Intern, Textron, Bell, Fort Worth, TX

June 2021 – Aug. 2021

- Created, organized, and supported 3 major company events to promote Bell's culture and values.
- Planned and executed an event that encourages employees to track their volunteer hours and educated them on how to sign up to the company's volunteer portal.
- Researched and recommended ways the company can recognize employees for continuing their education and receiving a higher degree.
- Collaborated with team members to find the best practices for hybrid recruiting and present to senior leaders.

Talent Development Intern, BNB Bank, Hauppauge, NY

July 2020 – Aug. 2020

- Supported learning and development training workshops for all employees by creating virtual training programs using BAI I-Design.
- Collected, analyzed, and reported post-workshop surveys to identify how to improve employee engagement.
- Research and presented recommendations in a 40-minute pitch for improving employee and customer accessibility.

RESEARCH EXPERIENCE

Research Assistant, Leadership & Innovation Lab, University Park, PA

Oct. 2018 – May 2021

- Coded participants responses to a malevolent creativity research study weekly.
- Gathered data on various company's CEO earnings call transcript to aid in the research process of dual leadership.
- Supported graduate students with their research on how malevolent creativity and leadership affects employee's performance in their workplace.

WORK EXPERIENCE

Intern, Abroad LivItaly Tours, Rome, Italy

May 2019 – July 2019

- Advertised the tour company on social media to increase customer engagement by writing fun facts and interesting historical history on Italian and Spanish culture.
- Researched customer experience by participating in the events to identify the highlights to include of each tour for tour promotion on social media.

Group Coordinator, Adventure Park, Wheatley Heights, NY

Apr. 2017 – Aug. 2019

- Selected to train new employees to fill positions.
- Organized and supervised special events daily.
- Collaborated with other staff to prepare the venue for customers and delegate groups to appropriate staff.

LEADERSHIP AND ACTIVITIES

President, Society for Human Resources Management, University Park, PA

Sep. 2019 – Present

- Serve as Vice President 2020-2021 and worked closely with the president to execute organization events.
- Facilitated student/faculty luncheons and assist with the promotion and recruitment of the club.
- Attend meetings, networking, professional development workshops and a SHRM case competition.

Summiteer, Capital One Human Resources Leadership Summit

May 2020

- Selected to participate in a one-week prestigious program that developed the collaborative, analytical, and problem-solving skills valued by today's top employers.

Division I Student-Athlete, Penn State Fencing Team, University Park, PA

Aug. 2017 – 2020

- Committed to 20-hour per week of practice, skill work, and conditioning throughout the academic year.
- Motivated 50+ team members in order to improve team dynamic.

SKILLS AND INTERESTS

Computer Skills: Microsoft Suite, Google Suite, and Canva (intermediate)

Interest: HR Business Partner, Talent Development, Employee Relations, and Recruiting and Staffing