

Yalil Caraballo

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EDUCATION

The Pennsylvania State University, University Park, PA May 2021
Bachelor of Science in Psychology, Business Option GPA: 3.84
Dean's List (Multiple Semesters)

The Pennsylvania State University, University Park, PA May 2022
Master of Science in Human Resources and Employment Relations, HR Option GPA: 4.0

INTERNSHIP

Change Healthcare, People Solutions Business Partner Intern Summer of 2021
Virtual

- Identified areas of opportunity in company's Employee Opinion Pulse Survey
- Conducted research on talent retention using internal and external data sources
- Created slide deck outlining key research findings and recommended talent retention levers
- Proofread and edited steps of the reduction in force process
- Created events, pools, and uploaded selection criteria into Severance Management Tool (SMT)
- Saved team 98 hours of inputting data in SMT

CLASS PROJECT

Selection System Proposal Fall Semester 2019
University Park, PA

- Collaborated with 3 students on semester long project designing server selection system
- Applied scientific research in the field of I/O psychology to choose most effective assessment tools
- Included samples of assessments measuring cognitive ability and personality traits, and a work sample
- Addressed feasibility of selection tools

LEADERSHIP EXPERIENCE

Schreyer Honors College Leadership Development Center (SHC-LDC) September 2019
University Park, PA

- Selected to participate in SHC-LDC as non-Schreyer student
- Role played as manager of a merging company
- Ranked managers using their performance ratings, store inspection reports, profitability and educational attainment among other performance indicators
- Performed various timed exercises such as answering emails, resolving customer complaints in person, and creating and presenting a summary based on the case study
- Received ratings on 7 leadership attributes derived from Bartram's (2005) meta-analysis based on assessment center and case study performance

WORK EXPERIENCE

Walmart Pharmacy, Cashier February-August 2018 and Summer of 2019
Reading, PA

- Answered patients' questions thoroughly and cashed out prescriptions efficiently
- Collaborated with pharmacists to quickly and accurately bag and check out over 100 prescriptions daily
- Taught new employee standard operating procedure for bagging prescriptions and running cash registers
- Fulfilled all duties in a fast-moving and high-stakes environment

COMPUTER SKILLS

Microsoft Office Suite

- Experienced using Microsoft Office Suite, including Excel, Word, Teams, PowerPoint, and Outlook. Used Excel, Outlook, PowerPoint, and Teams extensively throughout summer internship.